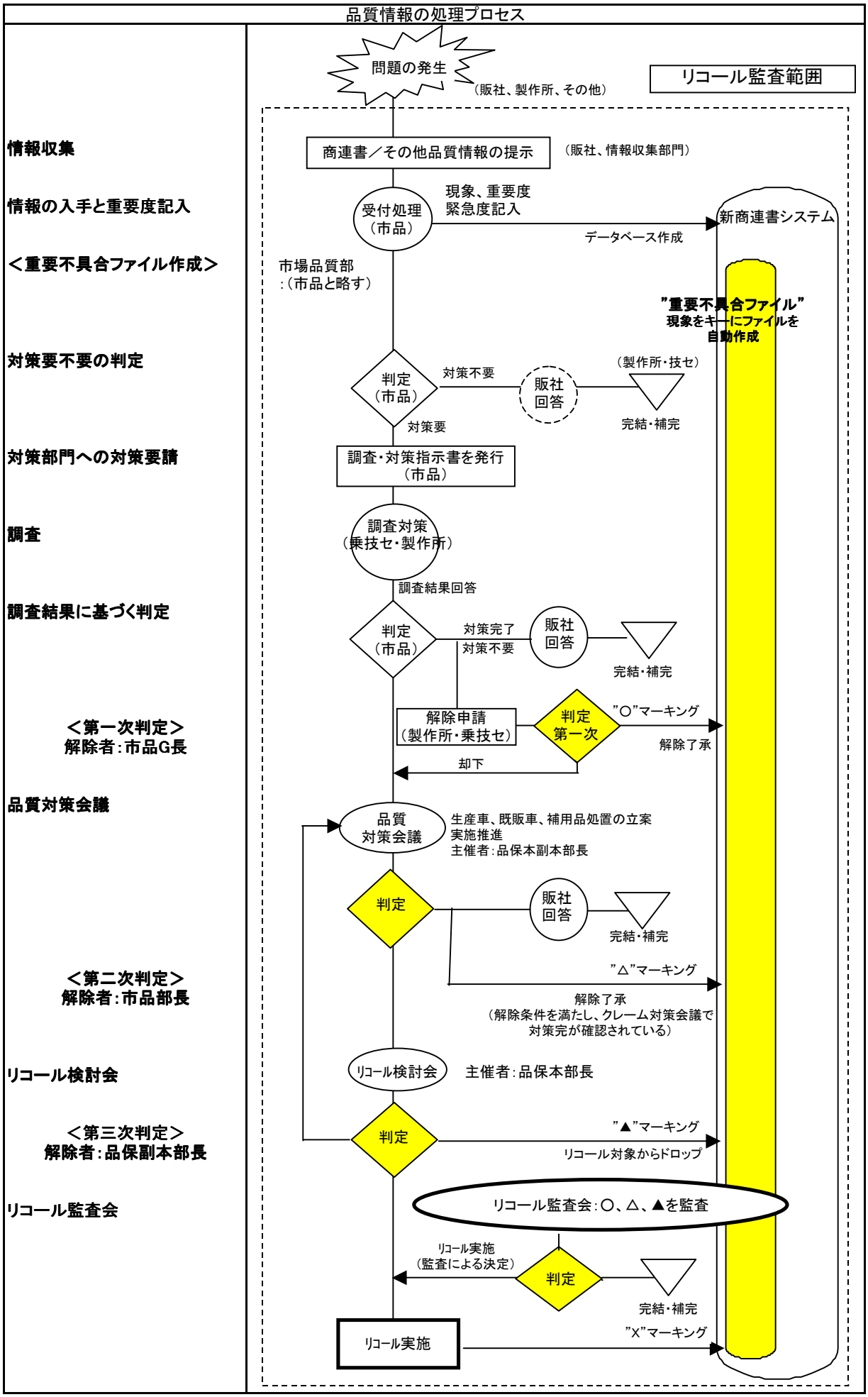市場品質不具合情報処理のフロー